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Indonesia

Post: Jakarta

Detained Shipment of U.S. Frozen Egg Yolk Released

Report Categories:

Export Accomplishments - Other

Poultry and Products

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Report Highlights:

FAS Jakarta secured the release of a detained shipment of U.S. frozen egg yolks valued at approximately \$45,000. This action paves the way for another shipment scheduled to arrive in December 2013.

General Information:

On September 10, 2013 a Minnesota-based exporter contacted FAS Jakarta due to difficulties clearing 17.5 MT of frozen U.S. egg yolk from Tanjung Priok Port in Jakarta, Indonesia. The exporter explained that a port quarantine official denied the product's entry on the basis of a bogus certificate. The shipment, valued at \$45,000, risked being returned or destroyed. Upon further investigation, FAS Jakarta learned that the port inspector believed that export certificates for U.S. egg products must originate from the Agricultural Marketing Service (AMS). The shipment, which consisted of a processed egg product, was accompanied by a certificate issued by the Food Safety Inspection Service (the correct certificate).

FAS Jakarta issued a letter to the port inspector verifying the certificate and explaining its validity with regards to egg products. Additionally, FAS Jakarta reached out to the importer, a first-time client for the exporter, and explained USDA's various export certificates. These efforts resulted in the release of the shipment on September 19, 2013, as well confirmation of a second shipment of the same product/value which is scheduled for arrival in Jakarta this December.

Note: The egg product importer was introduced to the exporter through the USDA-endorsed Food and Hotel Show in Jakarta in April 2013. The exporter participated in the show as a member of the U.S. Poultry and Egg Export Council delegation.