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# Morocco

# **Exporter Guide**

2012

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# **Report Highlights:**

This Exporter Guide Report provides an update of all sections, including the political and economic situation, agricultural trade data and local business and government contacts. Morocco general economic and political environment is stable and the U.S. signed an agreement in December 5, 2012, to facilitate and enhance trade exchanges.

#### SECTION I: MARKET OVERVIEW

#### **Current Political and Economic Situation**

Morocco's general economic and political environment is stable as confirmed by recognized international rating agencies. In July 2011, Morocco continued its democratization and political reform process that started with the change of its constitution. In November 25, 2011, the country had the first parliamentary elections that gave the elected government some of the authorities that were previously reserved for the ruling monarch King Mohamed VI. As a result of the elections, the moderate Islamist party Justice and Development Party (PJD) won 107 of 395 parliament seats and has been given a mandate from the king to form the new government. The Prime Minister Abdelilah Benkiran was elected from the leading party PJD. The new government has thus far failed to deliver on Benkiran's election pledges. With mounting citizens' dissatisfaction and unrest, a government reshuffle is becoming imminent beginning 2013.

On December 5, 2012, Morocco and the United States signed an agreement to facilitate and enhance trade exchanges. The agreement calls for new transparency standards within the two countries to facilitate export procedures for both small and big enterprises. This agreement enforces Morocco-US FTA's implemented since January 1, 2006. The FTA allowed the United States to recapture a significant market share in many traditionally traded commodities and for the first time to export many other commodities that were limited by high import duties. According to Moroccan import data, U.S. exports to Morocco soared to \$906 million in 2007 sustained by a weak dollar and adequate supply from the United States. According to U.S. trade data, agricultural and food exports from the U.S. to Morocco reached a record high of \$932.5 million in 2011, while Morocco official data put imports for that year just above \$1 billion.

Table 1: United States Exports to Morocco (value \$1000)

Product	2009	2010	2011	Jan - Sept 2011	Jan - Sept 2012	P/P % Change	
Intermediate Total	259,946	426,164	642,513	534,077	381,514	-29	
Bulk Total	213,348	261,674	221,051	199,363	92,015	-54	
Consumer Oriented Total	31,490	76,644	66,502	55,021	69,542	26	
Forest Products	958	1,106	2,065	1,660	2,363	42	
Agricultural Products	504,783	764,482	930,066	788,461	543,070	-31	
Ag, Fish & Forest Prods	505,814	765,628	932,348	790,258	545,852	-31	

SOURCE: USDA/GATS

During the period of January-September 2012, U.S. exports declined to \$546 million, which is 31 percent lower compared to exports during the same period in 2011.

Although import duties imposed by Morocco are generally high, as the FTA agreement entered its seventh year of implementation on January 1, 2012, the cuts in duties for U.S. origin products will be more significant and should provide U.S. exporters with greater opportunities to export their products to this market.

Morocco's economic growth fluctuates heavily with agricultural output, which is largely determined by rainfall, as only 16 percent of total arable land is irrigated. In the past, growth has varied from 11 percent to minus 1 percent largely because of the lack of rainfall. Morocco's rainfall during the 2012/2013 season significantly improved compared to the previous season. The government is expecting cereal production for the 2012/2013 season to be around 7 million MT, and hence a 4.3 percent GDP growth rate. According to the Ministry of Agriculture, the Moroccan grain harvest for 2011/2012 reached 5.1 MMT, down 40 percent compared to the 2010/2011 harvest of 8.36 MMT. The 2011/2012 cereal production level reduces the GDP growth rate to 2.4 percent.

Morocco's soft wheat production in the 2011/2012 season totaled 2.74 million tons, down 34.3 percent from the previous season, while durum wheat production totaled 1.13 million tons, 38.9 percent lower than the previous crop.

To protect local producers from foreign competition, the Government of Morocco set in the 2012/2013 season a 17.5 percent import duty on common wheat. The 17.5 percent duty was implemented during the harvest and collection period going from June 1, 2012 until September 30, 2012. Effective, October 1, 2012 until December 31, 2012, Morocco suspended import duties on common wheat and implemented an import restitution scheme. Import duty on durum wheat (80 percent) was also suspended effective October 1, 2011 until the December 31, 2012. The suspension of wheat import duties is intended to offset the increase in wheat prices in the international market.

In April 2008, the Ministry of Agriculture announced its new strategy for agricultural development in Morocco. In its fourth year of implementation, the strategy has been successful in increasing the overall agriculture production level by 38 percent. The "Green Morocco Plan" strategy calls for reform of water policy, food standards, marketing, etc., and has two main components:

#### Pillar I

Attract investments by making about 50,000 hectares of land available to investors each year in
order to overcome the land tenure situation. The example of the state farms recently leased to
the private sector that successfully attracted considerable investments, created jobs and
introduced new farming techniques to Morocco's rural area has probably been taken as a model.

#### Pillar II

 Based on solidarity, Pillar II encourage aggregation of small farmers into integrated, viable entities

Morocco has been liberalizing its economy and trade. Prices of virtually all consumer-oriented products are market determined. There is little government involvement in imports and processing of food products, especially consumer-oriented products. The sugar processing industry is where the GOM is involved the most, although all sugar beet and cane mills are scheduled to be privatized. The GOM completely phased out the subsidy for vegetable oil but it is still heavily subsidizing sugar and some wheat flour at the retail level to make them accessible to the low-income population.

# **Banking System:**

The banking system is well developed and most banks are private and have correspondent banks in Europe and in the United States. Foreign currencies are readily available to importers upon presentation of appropriate import documents. Although the use of Letters of Credit is common, many importers prefer to shift to use of payments against documents after the first few operations. The current regulation authorizes up to 40 percent of the FOB value as advance payments for import operations, but most regular importers do not want to take this risk.

Morocco's foreign exchange reserve has been rapidly depleted this year, due to huge import bills and reduced revenue sources. In October 2012, Morocco's foreign reserve had sufficient funds to cover only 4 months of the country's imports, compared to the normal level of covering seven months of imports.

In its strategy to overcome liquidity shortage and boost economic growth, Morocco intends to introduce Islamic banking starting 2013. The government has already detailed how it intends to develop Islamic finance and the Moroccan bank AttijariWafa is most likely to take the lead. Foreign Islamic banks will be allowed 49 percent of Morocco's first fully-fledged Islamic bank, compared to 51 percent for local bank.

# **Key Demographic Development:**

Morocco's population is estimated at about 34 million, of which about half live in the rural areas. The population grows at about 1.5 percent and an estimated 55 percent of the population is less than 25 years old. The middle class is steadily increasing and the family size is becoming smaller (average of 3-4 children). The illiteracy rate is about 40% and is much higher in the rural areas. Islam is the prevailing religion (over 97%). Arabic is the prevailing language and while Moroccans understand classical Arabic, they use mostly the local dialect that classical Arabic speakers may find hard to understand. French is the most widely used business language.

For the most part, Moroccan home cooking remains traditional, but change is coming, especially in large cities where there is a tendency for young families to adopt a western lifestyle. The number of

women working outside the home is steadily increasing, which results in higher income for the family, but also forces its members, when they can afford it, to turn to ready-for-use or semi-processed products instead of traditional, time-consuming, homemade products. This is particularly true in large cities such as Casablanca, Rabat, Marrakech, Fes, Agadir, and Tangier where distribution channels have significantly developed in recent years. Today, local producers and importers of consumer-oriented food products are able to deliver many new quality products to consumers in modern supermarkets.

# **Consumer Spending:**

The bulk of the demand for consumer-oriented food products comes from large cities where the population with higher income and more modern lifestyle lives. It has been estimated that about 10 percent of the population (3 million) can afford to buy imported products and spend nearly 11 times more than the 10 percent of the population with the lowest income.

Eating habits for working Moroccans have changed since the establishment of a labor law in 2005 to change working hours (no mid-day break) for public and private sector institutions. Many of the working Moroccans who are not able return home for the mid-day meals now take their lunch at restaurants and fast food places. This has led to a significant increase in the number of restaurants and fast food outlets in Morocco in the past few years.

**Table 2: Advantages and Challenges** 

Advantages	Challenges
Morocco has a FTA with US. Some products	Morocco has free trade agreement with an

have immediate preferential access. On the long	increasing number of countries including EU,
term, duties for most products will be phased out.	Dubai, Turkey, and Arab countries.
Local production fluctuates widely with the	Geographical disadvantage (Europe is a few miles
weather, which makes Morocco dependent on	from Morocco) resulting in high U.S. shipping cost.
imports.	
Many high value food products are not known to	French continues to be the predominant business
the Moroccan consumer, which means there is	language. Moroccan importers traditionally do
room for many new products.	business through European brokers and traders.
The local food industry is upgrading and	Many products that are common in the United States
becoming more demanding on quality and	are not known in Morocco.
regularity of supply.	
Increasing middle class. Increasing number of	Limited purchasing power of the Moroccan
women working outside the home. Modernizing	population. An estimated 10 % of the population (3
lifestyle.	million) is able to buy imported products regularly.
Fast developing modern distribution channels	Traditional distribution networks are still
offering room to develop new branded products.	predominant for many food products, especially in
	rural areas.
Western culture attracts youth.	Because of the relatively high customs duties for
FAS/USDA offers free trade servicing to	many products, some of the benefit of the FTA will
exporters visiting Morocco.	be tangible only in the medium and long terms.
American products are synonymous with quality	Lack of knowledge about U.S. supplies, industry,
in many cases.	standards, and grades.

### SECTION II: EXPORTER BUSINESS TIPS

- Most importers are located in Casablanca and imports by container are mostly done through the port of Casablanca.
- For food standards and regulations, including food labeling see the Attaché report: Food and Agricultural Imports Regulation and Standards Report (FAIRS) MO1111 at <a href="http://www.fas.usda.gov/scriptsw/attacherep/default.asp">http://www.fas.usda.gov/scriptsw/attacherep/default.asp</a>
- For export certificates required by Morocco please refer to MO1210 at http://www.fas.usda.gov/scriptsw/attacherep/default.asp
- In all major ports and airports, the Ministry of Agriculture has one-stop shops for importers to clear all kinds of imported agricultural products. The entity in charge is the DCQ (Direction du Contrôle de la Qualité) which is a regional representative of the National Office for Food Safety (ONSSA). To clear Customs, importers are required to present a sanitary certificate for all animal food and fresh fruit and vegetable products they import. A local laboratory analysis done by official laboratories may also be required to clear customs, especially for new and

unfamiliar imported products.

- Often Moroccan importers are not familiar with products that are common in the United States. Also, many importers are not used to U.S. grades, standards, and U.S. appellations. Exporters are advised to provide pictures, brochures, or even samples to Moroccan importers. Many local importers require samples before making purchase commitments.
- Moroccans use only the metric system for measurement.
- Although an increasing number of Moroccan importers can communicate in English, French is still the predominant business language. Exporters with French capabilities or French written promotional materials will definitely have an advantage in communicating with importers.
- Imports and distribution of food and beverage products in Morocco are handled both by regular
  importers as well as importers who operate on an opportunity basis. Regular importers market
  their products through their own sales force (typically to hotels, supermarkets, wholesalers) and
  through independent well-established wholesalers (in case of small shops, restaurants). U.S.
  exporters interested in selling consumer-ready food or beverage products should find a local
  importer to access the retail market. Importers normally have in-depth knowledge of specific
  importing procedures.
- Telecommunications are generally adequate. Internet and email are available in most hotels and "Cyber Café" shops throughout Morocco. Phone calls from hotels can be excessively expensive but cell phone and reusable phone cards can be purchased locally at a very reasonable price.
- The holy month of Ramadan is not a holiday but business slows down significantly because Muslims fast during the day. Most restaurants close during this month, alcohol is not served and people are not allowed to smoke during the day. Exporters should avoid visits during Ramadan but if travel during this period is unavoidable exporters should concentrate their meetings in the morning. Surprisingly, consumption of some products (such as honey, sugar, butter, vegetable oil, dairy products, etc.) increases during Ramadan. In 2012, Ramadan started mid-July.

#### SECTION III: MARKET SECTOR STRUCTURE AND TRENDS

The limiting factor to the increase in demand for consumer-oriented products is the low income. U.S. exports of consumer products to Morocco registered a significant increase, reaching \$75 million in 2011. Between January and September 2012, U.S. consumer product exports increased to \$70 million,

which is 26 percent higher, compared to the same period in 2011. This was mostly due to lowering the import duties for some of these products under the U.S.-Morocco FTA.

Although the retail food outlets in Morocco continue to be dominated by a large number of small grocery stores (an estimated over 90 percent of stores are less than 225 square feet large), the number of supermarkets has been increasing considerably in recent years and more are under construction, especially in large cities. Today, in addition to the estimated 200 small self-service shops (2 registers, 1000 ft2 - 3500 ft2) there are above 50 large supermarkets, of which 29 are large and comparable to large supermarkets in the United States. All supermarkets are privately owned and some have been opened by multinational chains or as a joint venture with Moroccan investors. Also, over the last few years a number of modern self-service retail outlets, including convenience stores, opened in major cities and this trend is likely to continue in the future.

Importers still play a major role in the introduction, marketing, and distribution of imported foods throughout the country. Except for the two largest supermarket chains that, in addition to buying from importers, have also been importing directly through their buying platforms in Europe, all supermarkets get their products either directly from importers or from wholesalers. It is not uncommon that importers are also wholesalers. Many importers prefer direct contact with suppliers as they feel that middlemen complicate transactions, lower profits, and could work with competitors. Most Moroccan importers like to buy on samples. Internet sales are virtually non-existent for food products.

Moroccans are regularly exposed to Western culture in their daily life, especially through television (an estimated 1 million TV satellite dishes). Thus, the steady Western influence on Moroccan lifestyles is expected to result in even higher demand for consumer-oriented products in the future.

U.S. exports of consumer-oriented products will continue to be dampened by the high freight costs and length of shipping time. The small size of the Moroccan market can be partly serviced through consolidated shipments from the United States, but it will continue to favor small shipments from neighboring countries (Europe). However, this situation may improve in the coming years with the opening in 2009 of a direct shipping line between the Moroccan port of Tanger-Med and the port of Norfolk, VA in the U.S. East Coast.

The Moroccan food industry is dominated by a large number of small family enterprises that average less than 50 employees. The government still owns some food processing units such as sugar processing mills, and alcoholic beverage manufacturers. Moroccan processed food exports are mostly processed and canned fruits and vegetables, and processed fish, including canned fish.

# **High Value Products for Food Processing Sector:**

The United States has a greater potential to export semi-finished products and products for industrial uses such as milk powder, cheese, processed nuts, and other ingredients. The FTA offers great

opportunities to sell U.S. ingredients in Morocco. Although local processors have improved and diversified significantly their production over the past few years, the range of products they are putting on the market is still very small and is unlikely to fulfill all the demand. The local producers are becoming more quality-conscious; U.S. suppliers can play a major role in fulfilling the demand for regular quality products. Most food processors purchase their ingredients from well-established importers or from local agents of multinationals. Very few large processors purchase their ingredients directly from exporters abroad. Thus, U.S. exporters are advised to go through local suppliers of ingredients to be able to use their distribution network. The local industry is committed to develop further in the future to withstand stiffer competition. Many local producers (biscuit plants, confectioneries, canneries, etc.) have started offering a new range of products to maintain their market share and compete with imported products.

# High Value Products for Hotels, Restaurants, and Institutional (HRI):

In 2011, Morocco received about 9.34 million visitors, mostly tourists from Europe but also from the United States, and about 4.4 millions Moroccans leaving oversea. The GOM's ambitious plan to reach 10 million tourists by 2010 was achieved by more than 90 percent though the current global economic slowdown. Recently, the GOM launched a revision of this plan aiming to reach 20 million tourists by 2020. However, large modern hotels are still popping up throughout the country, which is expected to boost the demand for food packaged for services. In addition, the annual (July-August) visit of about 4 million expatriate based in Europe boosts consumption significantly, especially in the tourism sector.

Although there are over 839 graded hotels in Morocco, the potential market for U.S. consumer-oriented products consists essentially of more than 60 upscale hotels (5 stars) concentrated mostly in Agadir, Marrakech, Casablanca, Rabat, and Fes, about 38 tourist villages and clubs, and over 149 hotels graded as 4 stars. Other hotels target lower income customers and don't offer regularly imported food and beverages to their clients. Most hotels purchase their food products from local distributors that are also in some cases importers. U.S. suppliers should try to work with these distributors to enter this market, as hotels and hotel chains managements are rarely willing to get involved in import operations because of the small volume involved.

Categorized Moroccan, Asian, Western-style and other specialty restaurants, in Morocco are estimated to about 409 units. Restaurants categorization is mandatory as stipulated by the law 61-00 that regulates touristic establishment status. These restaurants do or may potentially use imported products on a regular basis. Most of these restaurants buy directly from local distributors/importers because of the low volume involved. U.S. exporters are strongly encouraged to go through the established importers that have their own sales forces.

#### **Export of Seafood Products to Morocco:**

Although Morocco is a net exporter of fish products over \$782 million in 2011, there is a window for

some U.S. seafood products especially since under FTA most fish products will be exonerated from customs duties. The demand should come mostly from the upper class hotels and restaurants located in major cities. The per capita consumption of fish is low in Morocco and consists mostly of fresh low-priced pelagic species such as sardines. Inadequate distribution channels have been a major limiting factor to increased fish consumption. Thus, few importers have appropriate facilities and refrigerated trucks to supply frozen food to supermarkets. Also, few supermarkets have equipment to handle and exhibit frozen or refrigerated fish. It is estimated that less than 40 percent of Moroccan families have refrigerators at home.

New exporters are advised to work closely with already established frozen food importers that are also distributors in order to use their distribution network and experience. The volume of seafood used by hotels and restaurants remains relatively small and thus it is still more beneficial for them to purchase from local distributors. U.S. suppliers can work closely with the local distributor to carry on promotional activities in selected hotels, restaurants, and supermarkets.

# **Fast Food - Franchising:**

American fast food outlets have been some of the most successful businesses in Morocco in recent years. For example, McDonald's, Pizza Hut, Domino's Pizza, Kentucky Fried Chicken, TGI Friday's, Burger King, have all opened during the past 10 years. More outlets are scheduled to open in the near future in response to the higher demand for quality, "Western type" food. The rapid growth in the sector stems from major economic changes in Morocco, including economic growth, higher disposable income, and the increased number of women working outside homes. The development of U.S. fast food outlets in Morocco has resulted in an increase of imports of food ingredients, including from the United States, which the local industry is unable to provide on a regular basis. The US-FTA will increase this opportunity since many food ingredients (cheese, chicken nuggets,) have significant preferential access to the Moroccan market.

#### SECTION IV: BEST HIGH VALUE PRODUCT PROSPECTS

The Morocco-US FTA has provisions by which duties levied against U.S. agricultural products will eventually be phased out for most agricultural products. For many products, the preferential access will be significant enough to warrant increased trade in the medium term.

**Dairy Products:** skimmed milk, butter, cheese, and whey including for food processors and HRI. Butter currently exempted from import duty from all origins.

Milk Powder 62%, Whey 17.5%, and Cheese 57.5%. Significant tariff cuts for U.S. cheese. Whey from U.S. is duty free. Exports from the U.S. soared in 2011 to over \$56 million.

**Fresh Apples and Pears:** In 2012, Provision for 2,531 MT duty free quotas under U.S. Morocco FTA. Quota opens Feb.1-May 31. First Come – First Serve

**Dry Fruits and Nuts**: In 2011, Morocco imported 3,049 MT of nuts of which about 90 percent originated from the U.S. Morocco's nuts import is affected by the smuggling activities and real import are believed to be significantly higher. Common imports duties are ranging from 50 to 53.5%. Under the FTA U.S. has duty free access for pistachios/ pecan seed. For other nuts, duties go down in 8 to 10 years. 63.3 tons plus duty free almonds quota.

**Beef:** In 2011, Morocco frozen beef import totaled 11,000 MT which is two time higher compared to 2010. Morocco's imports in 2010 consisted of 1,612 MT hamburger patties and about 4,000 MT beef carcasses for military mostly from Argentina. (Duty free from all origins). The U.S. beef quota under the FTA has not been yet utilized due to the lack of an approved import health certificate that is currently undergoing negotiation between USDA/APHIS and the Moroccan Vet Services.

**Poultry:** Morocco's imports in 2011 are estimated at 2,500 MT of de-boned, frozen, turkey meat from Europe (Belgium). Tariff rate of imports is 124 % ad valorem. U.S. has a quota of 5,200 MT of chicken leg quarters and wings at preferential rate. The U.S. poultry meat quota under the FTA has not been yet utilized due the lack of an approved import health certificate that is currently undergoing negotiation between USDA/APHIS and the Moroccan Vet Services.

**Preserved Fruits and Vegetables**: Morocco's imports in 2011 soared to 50,000 MT from 43,000 MT in the previous year. Average imports tariff rate is estimated at 50%.

Pulses Eston type lentils, white kidney beans, broad beans, peas demand increase during the month of Ramadan and the winter time. The market size is estimated at 80,000MT. Morocco pulses imports declined significantly from 35,000 MT in 2005 to 7,300 MT in 2011, mainly due to the smuggling. Import duties are 50%.

*Honey Peak demand during Ramadan*. The market size is about 5,729 MT of which 4,000 MT produced locally and 1,729 MT imported in 2011. Average import tariff rate is about 50%.

**Sauces and Condiments including for HRI.** The market size is about 5,900 MT. Morocco's imports are estimated at 2,807 MT in 2011. Average import tariff rate is 50%.

#### SECTION V: KEY CONTACTS AND FURTHER INFORMATION

The Foreign Agriculture Service Website (FAS/USDA): <a href="www.fas.usda.gov">www.fas.usda.gov</a>

The Office of Agricultural Affairs at the American Embassy in Rabat provides trade servicing and information about the Moroccan market. The free service provided by this office includes providing market briefings, market tours, lists of importers, setting up agendas and meetings, hotel reservations,

and in some cases providing translations and transportation.

# **U.S. Embassy / USDA - Foreign Agricultural Service Contacts:**

Sarah Hanson, Agricultural Attaché Email: sarah.hanson@fas.usda.gov

Idriss EL Honsali, Agricultural Specialist Email: idriss.elhonsali@fas.usda.gov

Phone: (212-537) 66-8024 Fax: (212-53) 776-5493

US Address: American Embassy, Rabat - PSC 74, Box 002, DPO AE 09718

Local Address: 2, Avenue Ahmed El Fassi, Rabat, Morocco

For Additional information of the US-Morocco FTA please visit:

http://www.usembassy.ma/services/fas/AgFTA.htm

#### **Local Contacts:**

# Ministère de l'Agriculture et de la Pêche Maritime Direction General de l'Office National la Sécurité Sanitaire des Produits Alimentaires (ONSSA)

Avenue Haj Ahmed Cherkaoui- Agdal-Rabat- Morocco

Phone: (212-53) 768-1351/ (212-67) 539-9451

Fax : (212-53) 768-20 49 Link to ONSSA's contact list:

http://www.onssa.gov.ma/onssa/fr/doc pdf/page de contact.pdf

# Direction du Contrôle de la Qualité (DCQ) - Port Casablanca

Port de Commerce de Casablanca, Morocco

Phone: (212-52) 231-7047 Fax: (212-52) 231-8648

Email: dcqpfc@hotmail.com

Port Food and Agricultural Products Inspection, Ministry of Agriculture.

# Ministère de l'Agriculture et de la Pêche Maritime Direction de Développement des Filières de Production (DDFP)

Station Dbagh, Av. Hassan II, BP.595; Rabat, Morocco

Phone: (212-53) 769-4200/ (212-53) 769-9945 Fax : (212-53) 769-0015

Email: ddfp09@gmail.com

# Ministère de l'Economie et des Finances - Direction des Douanes

Hay Ryad, Rabat, Morocco

Phone: (212-53) 771-7800/771-7801 Fax : (212-53) 771-7814/771-7515

Website: <a href="http://www.douane.gov.ma">http://www.douane.gov.ma</a>

CUSTOMS OFFICE, TAX, CUSTOMS DUTIES

# Office des Foires et des Expositions de Casablanca (OFEC)

Rue Tiznit, In front of Hassan II Mosque, Casablanca, Morocco

Phone: (212-52) 220 1157 - Fax:(212-52) 226-4949

Email: <a href="mailto:foire@ofec.ma">foire@ofec.ma</a>
Website: <a href="mailto:www.ofec.co.ma">www.ofec.co.ma</a>

FAIR, SHOWS, FOOD SHOWS

**Hotels:** 

#### **Hotel Sheraton-Casablanca**

Phone: (212-52) 231-7878/243-9494 Fax:(212-52) 231-5136/231-5137

Avenue des F.A.R., Casablanca, Morocco

### **Hyatt Regency-Casablanca**

Phone:(212-52) 226-1234 Fax:(212-52)220-4446

Avenue Hassan II, Casablanca, Morocco

### **Hotel Royal El Mansour**

Phone:(212-52) 231-2112 Fax:(212-52) 231-4818

Avenue des F.A.R., Casablanca, Morocco

# **Holiday Inn Crown Plaza**

Phone:(212-52) 229-4949/229-3434 Fax:(212-52) 229-3029/229-3035

Avenue Hassan II, Casablanca, Morocco

### Workdays / Hours:

- Working days in Morocco are Monday through Friday.
- Morocco is on Greenwich Mean Time.
- Typically, working hours are 8:30 am -16 pm.

On Fridays (the prayer day), administration and some private companies' working hours are: 8:30-11:30 and 3:00 pm - 6:30 pm.

• Visits during August should be avoided because many businesses close for vacation.

**Holidays**: Religious holidays follow the lunar calendar and thus move back 11 days every calendar year. Below are Moroccan holidays for the coming year:

**Table 3: 2013 Holidays Schedules** 

DATE	HOLIDAY
January 1	NEW YEAR'S DAY
January 21	MARTIN LUTHER KING'S BIRTHDAY
January 24/25*	AID MAWLID AN NABBAOUI
February 18	PRESIDENT'S DAY
May 1	MOROCCAN LABOR DAY

May 27	MEMORIAL DAY
July 4	AMERICAN INDEPENDENCE DAY
Il., 20	FEAST OF THE THRONE
July 30	(to celebrate King's Mohammed VI ascension to the throne)
Aug 8 & Aug 9*	AID AL FITR
Aug o & Aug 9	(Celebration of end of Ramadan)
August 21	YOUTH DAY
August 21	(to celebrate King's Mohammed VI birthday)
September 2	AMERICAN LABOR DAY
October 14	COLUMBUS DAY
October 15&16*	AID AL ADHA
October 13&10	(Muslims' feast of sacrifice)
November 5*	FIRST MOHARRAM
November 3	(Muslims' New Year)
November 11	VETERAN'S DAY
November 18	FEAST OF INDEPENDENCE
November 18	(to celebrate Morocco's independence in 1956)
November 28	THANKSGIVING DAY
December 25	CHRISTMAS DAY
January 1	NEW YEAR'S DAY
January 21	MARTIN LUTHER KING'S BIRTHDAY
January 24/25*	AID MAWLID AN NABBAOUI
January 24/23	(to celebrate the birthday of prophet Mohammed)
	=

(\*) A lunar-based Moroccan holiday; the actual date may vary.

# Table A: Key Trade & Demographic Information

Agricultural Imports From All Countries (\$Mil.) / U.S. Market Share (%)	5598	17.7
Consumer Food Imports From All Countries (\$Mil.)/US Market Share(%)	775	10
Edible Fishery Imports From All Countries (\$Mil.)/US Market Share (%)	141	<1
Total Population (Millions) / Annual Growth Rate (%)	34	1.06
Urban Population (Millions) / Annual Growth Rate (%)	19	2.1
Active Population (Million)/ Urban (%)	11.6/ 53	
Number of Major Metropolitan Areas (a)	11	
Size of the Middle Class (b) (Millions) / Growth Rate (%) (b)	10	2.0
Per Capita Gross Domestic Products (\$U.S.)	\$2,92	25
Unemployment Rate (%)	8.9	
Per Capita Food Expenditures (\$U.S.) (C)	\$1,400	
Percent of Female Population Employed	25.5	
Indicative Exchange Rate (US \$1 is :)	8.08 dirl	nam's

(a) Population in Excess of 500,000 / (b) Estimated Population than can regularly purchase imported food products.

(c) Estimates based on average population food share of 0.478; this ratio is different for the moderate poor (0.578) and the extreme poor (0.645) There is a large variation in revenue especially between urban and rural areas and a large part of the economy unaccounted for.

Table B: Consumer Food & Edible Fishery Products Imports-2010-2011 in \$ million

	Total Moroc	co Imports	Imports from USA		
Calendar Year	2010	2011	2010	2011	
Total High Value Products	590	775	76	75	
Milk Powder	26	20	0	1	
Butter	94	130	17	20	

Tea	110	173	0	0
Coffee	66	95	0	0
Frozen Beef	22	58	0	0
Frozen Poultry	2	2	0	0
Whisky/Vodka	29	34	1	1
Chocolate	21	22	0	0
Wine	13	14	0	0
Cheeses	54	56	8	13
Spices Flavoring	4	7	0	0
Banana	12	11	0	0
Pastry & Biscut	17	17	0	0
Jams, Jellies	4	4	0	0
Fruit. Nut. Prep	6	8	0	0
Vegetables Pren	10	14	0	0
Water & Soft Drinks	11	13	0	0
Whey, Natural Milk	57	68	45	31
Tomatoes Prepared	20	10	1	0
Fresh Apples	11	12	1	0
Dried or fresh Raisins	4	9	0	0
Ice Cream	4	4	0	0
Nuts	7	11	5	9
Sauces Seasonings	7	9	0	0
Pet Food	3	3	0	0
Orange Juice Frozen	9	14	0	0
Total Seafood	107.8	140.8	0	0
Crustaceans	69.1	90.2	0	0
Fish, Cured, Smoked	12.2	10.6	0	0
Fish Fillets, Meat	8.3	9.9	0	0
Mollusks	7.5	12	0	0
Fish, Frozen, Whole	5.3	10.4	0	0
Fish, Whole Fr/Ch	4.8	7.1	0	0
Live Fish	0.5	0.6	0	0
Agricultural Products Total	4,121	5,598	830	991
Agr., Fish, Forestry Total	4,614	6,163	831	995

Note: Indicative Exchange Rate (\$/dh) 2010:8.45/ 2011:8.08 Source: Moroccan Customs Data (Office des Changes)

Table C: Top 15 Suppliers of Consumer Food & Edible Fishery Products Morocco Imports (Millions of Dollars)

Consumer Oriented Products Import by Country of Origin			Seafood Imports by Country of Origin				
COUNTRY	2009	2010	2011	COUNTRY 2009 2010 2			2011
Total Imports	508	590	775	Total Imports	69.4	107.8	140.8
France	139.7	85.2	134.5	Netherlands	18.0	46.1	66.2

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United States	70.0	76.0	75.0	Spain	11.6	5.7	11.9
Brazil	26.6	37.1	67.0	China	3.3	9.2	10.9
Argentina	67.8	28.7	61.1	Belgium	5.0	5.7	7.8
Canada	37.6	68.5	47.3	Argentina	4.6	11.0	7.6
China	16.6	32.5	42.2	Denmark	4.9	6.4	6.8
Netherlands	13.6	20.8	31.1	Norway	3.9	5.0	6.4
Germany	21.1	14.8	27.8	Vietnam	0.9	2.4	4.0
Spain	13.9	18.0	22.4	Thailand	0.9	1.9	2.6
Tunisia	7.8	11.6	17.6	Canada	1.6	1.0	2.3
New Zealand	6.1	8.6	15.7	Ecuador	0.2	2.5	1.7
Egypt	3.0	12.8	11.2	France	0.8	0.8	1.5
United Kingdom	6.6	7.1	10.0	Senegal	1.8	0.3	1.4
Australia	2.3	9.0	9.7	United Kingdom	0.6	0.5	1.3
Paraguay	4.3	10.3	8.4	Ivory Cost	0.0	0.6	1.3
Belgium	3.8	7.0	7.1	United Arab Emirates	1.0	1.5	1.2
Ukraine	3.0	18.7	5.8				
Italy	2.7	4.0	5.7				
Vietnam	3.0	5.8	5.2				
Indonesia	2.6	4.6	5.1				
Sweden	8.8	1.1	4.4				
Denmark	3.9	3.0	4.1				
Poland	1.4	2.2	3.9				
Others Suppliers	41.9	102.5	152.7				

Source: Moroccan Customs Data (Office des Changes)